

BFB (Big Future Business) User Agreement:

PLEASE READ THIS USER AGREEMENT AND ALL OTHER AGREEMENTS AND POLICIES REFERENCED HEREIN COLLECTIVELY DEFINED BELOW AS THE "TERMS OF SERVICE" or "TERMS OF USE" CAREFULLY AS THEY CONTAIN IMPORTANT INFORMATION REGARDING YOUR LEGAL RIGHTS, REMEDIES, AND OBLIGATIONS. THESE INCLUDE VARIOUS LIMITATIONS AND EXCLUSIONS AND A BINDING ARBITRATION AGREEMENT AND CLASS ACTION WAIVER.

This User Agreement (this "**Agreement**") is a contract agreement between **Mr/Mrs/Miss (Your Full Name)** _____ (Hereafter referred as "**You**" or "**User**") having current residential address at _____

having **Pan Card No** _____ and "BFB" having website www.bigfuturebusiness.in (Hereafter referred as "**BFB**") and our affiliates BFB Escrow . (Hereafter referred as "**BFB Escrow**") and, to the extent expressly stated. You must read, agree to, and accept all of the terms and conditions contained in this Agreement to be a User of our website located at www.bigfuturebusiness.in (Herein referred as **Website**) or any part of the rest of the Site.

Further to Conditions agreed upon by you "USER" while creating account on our proprietary website www.bigfuturebusiness.in you should always abide by terms mentioned hereunder & in the terms of use agreement.

You agree the below terms but are not limited to at all times during your association with BFB & its assets including its Website www.bigfuturebusiness.in

Terms:

Profile:

You promise to complete profile with absolute correct details & listing only those skills and projects which you are very skillful at & those possessed by you.

You understand BFB website is to bring together Real Business with Talented skillful person & allow them to showcase & earn to their best potential as possible.

You will need to share Certifications, Accolades you have earned in the skills mentioned by you.

You further understand & promise not to mention incorrect information about any details asked about you on the website. On providing incorrect information of any nature will be liable for penalty & action as mentioned in Terms of Use.

You Promise, Understand & Confirm you will not mention about your personal contacts details including & not limited to Contact number, Email id, Home or Work Address, Common Place, Link which leads to your profile on any platform Online or Offline, in Numerical form, text or image, video or in Other whatsoever nature. You very well understand doing so will initiate Penalty, Action against you for acting against policy & agreement of the BFB website, Proprietary Tools, User Agreement, and Terms of Use.

Scope of Work

Once you Bid for the Project & Employer / Client accepts your bid you will avoid withdrawing or leaving project in between as it will put negative & unprofessional image on your name, profile on Website & on

the internet. Only in extreme situation you can withdraw project by giving explanation & legitimate reason else your profile will be marked negative on website & internet.

Further, You will follow the work flow diagram to maintain professionalism & reporting. You will need to update at every milestone of 10%, 25%, 50%, 100% completion of work. As this will solve all issues immediately incase Client has or Freelancer want to show his work. Working Further without Consent of Client at every milestone will negate your payment. Escrow System will only pay you if your work flow has maintained Milestone approval.

You (**Freelancer**) further confirm and understand that I will **Not** share any of my (**Freelancer**) contact details, that include **Name, Contact Number, Social Profiles Links or Social id, Physical address, Location Details, E-mail id**, etc. Or any way of communication that can enable employer or client to contact you (**Freelancer**) or you (**Freelancer**) can contact employer or client. Also you understand and confirm i.e You will not ask for any contact details of employer or client in any form by any means such that it enables You (**Freelancer**) to contact or inform employer or client. These means includes but are not limited to i.e by message by phone by email or any electronic communication or by any online or offline means.

Further on request by employer or client asking for your (**Freelancer**) personal contact information please request them to contact **BFB** customer care or chat options. Also to answer their queries which are not link to workflow of your project you can ask employer or client to contact BFB customer care or chat options. Under no circumstances and without prior permission of **BFB**, You cannot contact employer client directly on their coordinates. You need to maintain the intention and integrity of the terms in the agreement at all times.

On doing so, You (**Freelancer**) will be liable for financial penalty, claim damages by **BFB** and or face court proceedings for breaking privacy policy and this agreement.

For any queries that You may have related to or while working on project you can contact BFB customer care and direct the Employer or Client to contact BFB customer care but in no case you can share your personal contact details or social profiles by any means.

User Fee & Marketing Charge:

The Bid on Project by You includes USER Fee Charge, Marketing Fee, Listing Fee all Inclusive at 30% + G.S.T as applicable. Hence when you Bid on Project, It should include Net Fee Payable to you + BFB USER Fee + Marketing Fee + Listing Fee (30% All Fees Inclusive) + GST. Ex: If You Bid Rs 10,000. You get Rs 7,000 (70%) as Fees for project, Rs 3,000 (30%) goes towards BFB USER Fee + Marketing Fee + Listing Fee. GST will be on and above the Total fee.

To grow your work profile always Bid a reasonable fee to cover your efforts & deliver immense value to the Employer / Client so you get regular flow of projects also BFB will assist you to be most valuable with its Robust Systems.

Payment:

You will be paid directly from the Escrow System as soon as Employer / Client approves & Confirm Completion of the Project with Satisfaction. The Money is already flown from Employer / Client to Escrow System before start of work as Operational practice. To Avoid Dispute Milestone System is been

introduced so Client can't deny Satisfaction if he has given you go ahead at every milestone & hence this will be a strong standing on your part if Milestone is approved at every stage, you will have greatest chance of receiving the payment.

Now only if Client had shown Dissatisfaction at Milestone stage keeping KRA Sheet shared by Employer / Client along with Workflow Diagram from your Side. An Self Evaluation will be required to be done from your & Employer / Client side. After Evaluation, if dispute is unresolved, a manual review will be done by expert at BFB with a reasonable Fee. If Employer / Client raise dispute in terms of his expectation of work in line with KRA & Workflow diagram then whichever party is disoriented from the KRA & Workflow Diagram lose the dispute. If Client Lose the dispute You are paid your fees in Full, If you as Freelancer lose the dispute Fees will be refunded back to the Employer / Client.

In any case you will receive Fees at completion of project satisfactorily as process described above.

Dispute Resolution:

As Explained in Payment Section Now only if Client had shown Dissatisfaction at Milestone stage keeping KRA Sheet shared by Employer / Client along with Workflow Diagram from your Side. An Self Evaluation will be required to be done from your & Employer / Client side. After Evaluation, if dispute is unresolved, a manual review will be done by expert at BFB with a reasonable Fee. If Employer / Client raise dispute in terms of his expectation of work in line with KRA & Workflow diagram then whichever party is disoriented from the KRA & Workflow Diagram lose the dispute. If Client Lose the dispute You are paid your fees in Full, If you as Freelancer lose the dispute Fees will be refunded back to the Employer / Client.

All issues will be subject to Mumbai Court Jurisdiction.

As a Freelancer and user of the website www.bigfuturebusiness.in I Confirm & Understand I am above the age of 18 years & promise to comply with all the clauses above & Submit my request to work with BFB & on its Website www.bigfuturebusiness.in & other related websites.

As a Freelancer and user of the website www.bigfuturebusiness.in I confirm all the documents submitted by me are correct and true to the best of my belief I also understand on submitting incorrect or giving false information or document I will be liable for strict action, penalty, removal of my profile from the website for any future projects with BFB and will be blacklisted on website, Internet and social media platforms.

Your sincerely,

Full Name:

Place:

Date:

Please Attached your KYC

- 1) Id Proof: Pan Card, Aadhar card. Voter id card Your agreement name should match with id proof.
- 2) Address proof: Aadhar card (front and back)/ Home Agreement Copy/ Rental Agreement.
- 3) Attached Original Certificate Copy of the skills you mentioned.
- 4) Please open Pay- pal Account for receiving fees.

Please upload signed agreement and submit above documents on google drive and send the document link via email: admin@bigfuturebusiness.in